



# ERMAL BISLIMI

## PROFILE

Dedicated, hardworking and committed to becoming a dependable and aluable team member

Proven ability to establish and maintain excellent communication and relationships with clients

Excellent time management skills combined with a superior knowledge of the customer service industry

## LANGUAGES

Albanian - Proficiency

English - Advanced

French - Beginner

## CONTACT

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+383 49 715 329

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## EDUCATION

### High School "Kuvendi I Lezhes" Viti

2015 - 2018

In Scientific Direction

### College of UBT - Prishtine

2018 - 2023

In Computer Science and Engineering

Participating in various works and projects during studies

\*Various online courses for Computer Science and Programming

## WORK EXPERIENCE

### Restraurant Dajti, Reservation System Manager, Viti

2016 - 2017

Managed the reservation system, ensuring that customers had an enjoyable dining experience

### Diesel Service , Electronics & Mechanical Engineer, Viti

2017 - 2018

Diagnosed and repaires complex mechanical and electrical issues on a variety vehicles

### Newspaper Albapoli, Manager and Maintainer of the online newspaper, Prishtine

2018 - 2020

Wrote a series of articles assigned for a major newspaper that gained national attention

Reporting and maintenance of the news release system

Manager of the team

### Togo Bar, Computer and system maintenance & manager of staff, Viti

2020 - 2023

Resulting in improved system performance and stability

Managed a staff of employes

## SKILLS

### Leadership Skills

Ability to work under pressure

### Computer Skills

Microsoft Office

Customer Service

Communication Skills

Ability to work in a team

Ability to learn quickly

Front End Developer (Beginner)

